



Initially designed and developed to draw directly from Florida Department of Transportation's SunGuide® event manager software, OpMinder® can be modified to work with any rules-based, event management operator software. OpMinder® will allow any type of transportation operations center to customize and track operating guidelines and procedures to optimize operations. OpMinder® provides a real-time quality control process that not only measures performance, but can enhance it by responding dynamically to operators' actions.

OpMinder® was developed to support Transportation Management Center (TMC) operations with the goal of reducing operator error rates and helping to ensure adherence to contract requirements through time-measured prompts based on event types. OpMinder® will enhance performance and productivity of operators and serve as a versatile tool for all operators, supervisors, and managers.

OPERATOR FUNCTIONALITY

- Activity-based Rules for Operator by Event Type
- Clipboard Copy Function for Standard Messaging
- Countdown Timer and Priorities
- Visual Rule Prompts
- Detailed Event Map

SUPERVISOR/ADMIN FUNCTIONALITY

- Activity-based Rules for All Operators
- Clipboard Copy Function for Standard Messaging
- Detailed Event Map
- Operator Event Workload Table
(with Real-Time Incomplete Activities)
- User Management
- Configurable Rules and Timers
- Reports Suite with Reports by Event ID,
Operator, and Date Range

BENEFITS TO YOUR OPERATIONS CENTER

Increased Performance/Productivity

**Workload Distribution
Between Operators**

Adherence to Contract Requirements

Reduced Error-to-Event Ratios

Improved QA/QC Process

**Additional Reporting and Data
Analysis Possibilities**

Visit c2sengineering.com/opminder for more information



OPMINDER® PROVIDES DISTINCT FUNCTIONALITY FOR BOTH YOUR OPERATORS AND YOUR SUPERVISORS

OpMinder® will simplify your standard operating procedures. Whether you want 50 or 250 rules, we'll track them for you.

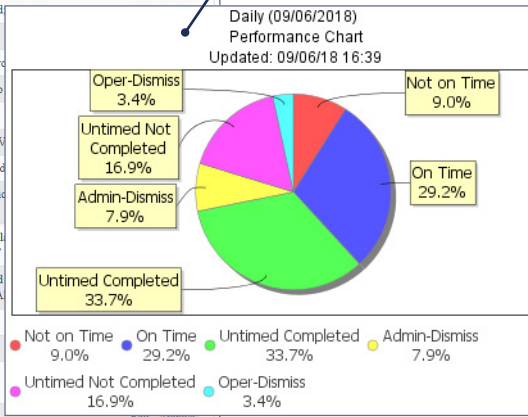
OpMinder®'s built in tools allow Supervisors to see real-time performance in an instant!

Rules

Find By Title | Find By File | By Description | Refresh

Title	File	Description	Priority	Enabled	Timer (sec)	Comment
Active Change to False Alarm	dataentry.drl	No CCTV should be selected if False Alarm	10	Y	0	Event could not be located
Active Status Confirmation	dataentry.drl	Provide a comment as to how event was confirmed	7	Y	0	Event made active via
Arrivals and Departures	dataentry.drl	Verify that each arrival is matched by a departure	15	Y	0	All responders departed from
Canceled Dispatch	dataentry.drl	Provide a comment if Road Ranger was cancelled	22	Y	0	RR # was cancelled due to
Check Comment Voided Event	dataentry.drl	Provide comment regarding reason why event was voided	24	Y	0	Event void due to
Confirmation Time	dataentry.drl	Confirm event within 3 minutes of being created	---	Y	180	Unable to locate via CCTV
Congestion Head and Tail	dataentry.drl	Congestion Head and Tail should be different	---	Y	300	Location has been changed
Congestion No Blockage	dataentry.drl	No lane blockage information shall be documented for a Congestion event	---	Y	300	Lane blockage configuration reflect event
DMS and MAS Check	dataentry.drl	When DMS are posted/blanked, confirm and provide a comment regarding this	6	Y	0	Confirmed DMS posted/bl
False Alarm Comment	dataentry.drl					Event could not be located will be changed to False A
FHP Case Number	dataentry.drl					FHP Case #
FHP Incident Number	dataentry.drl					N/A
HAZMAT Comment	dataentry.drl					N/A
Injuries	dataentry.drl	Provide injury status if event is a Crash	1	Y	0	As per RR no injuries
Involved Vehicles	dataentry.drl	Provide vehicle information of involved vehicles	2	Y	0	N/A
Location Change	dataentry.drl	Provide a comment regarding location change	25	Y	0	Event location was changed back to original for documentation purposes
Police Activity	dataentry.drl	Provide a comment regarding nature of police activity	14	Y	0	Police activity is

Rules are configurable and prioritized to your procedures. Countdown timers provide Operators the reminder they need to get events completed more efficiently.



Incoming event data continuously is processed by a rules-based engine. OpMinder® will fire an activity when a preconfigured rule is matched to an event type. An administrator can customize the description that an operator will see when an activity has fired. The operator will see the activities they are responsible for and will get a visual cue as to how much time is left to accomplish this activity.

Event # 735466

Total Rules for Event 15

No. of Rules Dismissed By Operator 0

No. of Rules Dismissed By Sup/Admin 0

No. of Timed Rules 12

No. of Timed Rules Completed On Time 10

% Rules Completed On Time (Timed) 83.3%

No. of Untimed (Priority) Rules 3

Untimed (Priority) Rules Completed 1

% Untimed (Priority) Rules Completed 33.3%

Rules Not Completed On Time

Event #	Event Type	Time Allowed (sec)	Rule
735466	Disabled Vehicle	180	Road Ranger Dispatch
735466	Disabled Vehicle	-----	Weather
735466	Disabled Vehicle	-----	Contact Names
735466	Disabled Vehicle	300	Email Subject and Group

Rules Dismissed

Event #	Event Type	Dismissed By
None		

Rules (All) Event 735466

Workload

OpMinder® allows Supervisors to see how many events each Operator is managing; making workload distribution that much easier!

Whether you want to look at a single event or your entire operations floor, OpMinder® can produce meaningful reports based on your activities.

OpMinder® gives the supervisor several options for report generation. Report By Event, Report By Date, or Report By Operator outputs relevant pie charts detailing activity completion percentages, as well as textual outputs of Rules Not Completed on Time and Rules Dismissed. All of these reports are convenient and downloadable PDF type outputs.